

**Warranty Claim Form**

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_ PO Number: \_\_\_\_\_

Invoice Number: \_\_\_\_\_ Homeowner: \_\_\_\_\_

Please describe in detail the nature of the claim: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Date of Installation \_\_\_\_\_ Date Door Finished \_\_\_\_\_

Exact Install Door Slab Size Height: \_\_\_\_\_ Width: \_\_\_\_\_

Date shipment received from GlassCraft \_\_\_\_\_

Was door or entryway factory finished or field-finished?  Factory Finished  Field Finished

**If field finish:**

Type or brand of finish used \_\_\_\_\_

Number of coats of finish applied \_\_\_\_\_

Was Finish applied to edges, top and bottom edge of door?

Edges:  Y or  N

Top:  Y or  N

Bottom:  Y or  N

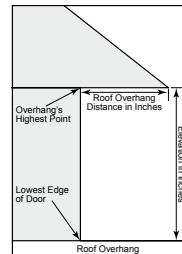
Has the door had maintenance and/or refinished?  Y or  N Maintenance/Refinish Dates: \_\_\_\_\_

Description of maintenance/refinish: \_\_\_\_\_

**Overhang**

Roof Overhang Distance in Inches: \_\_\_\_\_

Elevation in Inches: \_\_\_\_\_



**Other Required Information**

GlassCraft requires digital photos in order to process warranty claims. When submitting your warranty claim request please supply a picture of the elevation and at least one picture showing the defect. This help speed up the processing of your claim. All other claims do not require photos. Please email this Warranty Form to warranty@glasscraft.com.

Use the box below for additional comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**NOTE: Submission of this form does not guarantee an warranty will be approved. The data provided will be reviewed by our Customer Service Department and you will be contacted regarding the status of this request.**